

PRAGMATIC SECURITY AND THE EVOLVING ROLE OF AI/ML/ANALYTICS

Today's Presenters

- Mike Kiser – Strategy and Standards: Office of the CTO, SailPoint
- Nick Nikols – VP of Strategy, Micro Focus
- Sorell Slaymaker - Principal Consulting Analyst, TechVision Research



AI for Performance & Security Mgmt

- Retail Experience
 - Started with Guest WiFi
 - Now working on preventing Flash Mob Theft
- Lessons Learned
 - Half science, half art – baseline, thresholds, outliers
 - Humans still have to get involved
 - Data lakes, but only 0.0000000000000001% of the data matters
 - Privacy is an issue – How, when, where to monitor
 - Masks make facial recognition harder
- What's Next
 - More technology – sensors, camera's out front, tuning
 - Customer Acceptance – consent, written policies, "new normal"



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