IDENTITY GOVERNANCE: FOUNDATION FOR THE FUTURE-STATE IAM PLATFORM

Chrysalis Panel Discussion

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Your Presenters

- Kevin Kampman, TechVision Research

- Jackson Shaw, Clear Skye

- Mike Kiser, SailPoint

- Paul Mezzera, Saviynt

What is This Session About?

- IGA is critical for properly managing, protecting, and implementing a successful modern digital enterprise.

- IGA associates identities with business policy, security controls, entitlement administration; introduces consistency into your IAM program.

- IGA and governance are challenged by the "human" element and its interactions with the scale, volatility, complexity and speed of the modern digital enterprise.

- IGA is about how we provision and govern access and how we define policies and enforce execution. IGA is challenged by process consistency, policy logic and execution, and organizational dedication to change management.

- This panel session will start with an IGA level-set, describe the enterprise value proposition, the expected IGA future state and key enterprise requirements.

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Thesis

- There are two categories of governance to discuss:

  1. Governance of the IAM infrastructure

     - How the business manages the people, processes and technologies influenced by IAM.

  2. Identity Governance and Administration (IGA)

     - Consistent framework to operationally manage and govern identities and assets in the expanding digital ecosystem.

     - The goal behind IGA is simple: Ensure appropriate access, when and where it is needed.

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IAM Infrastructure Governance

- A successful IAM program demands adoption of a formal program management model based on a consensus-based vision defined by business leaders and additional stakeholders.

- Governance of the IAM program is important to
  - Align IAM investments with business priorities
  - Establish effective IAM policies, standards and processes
  - Harmonize IAM communication and activities across multiple functional areas
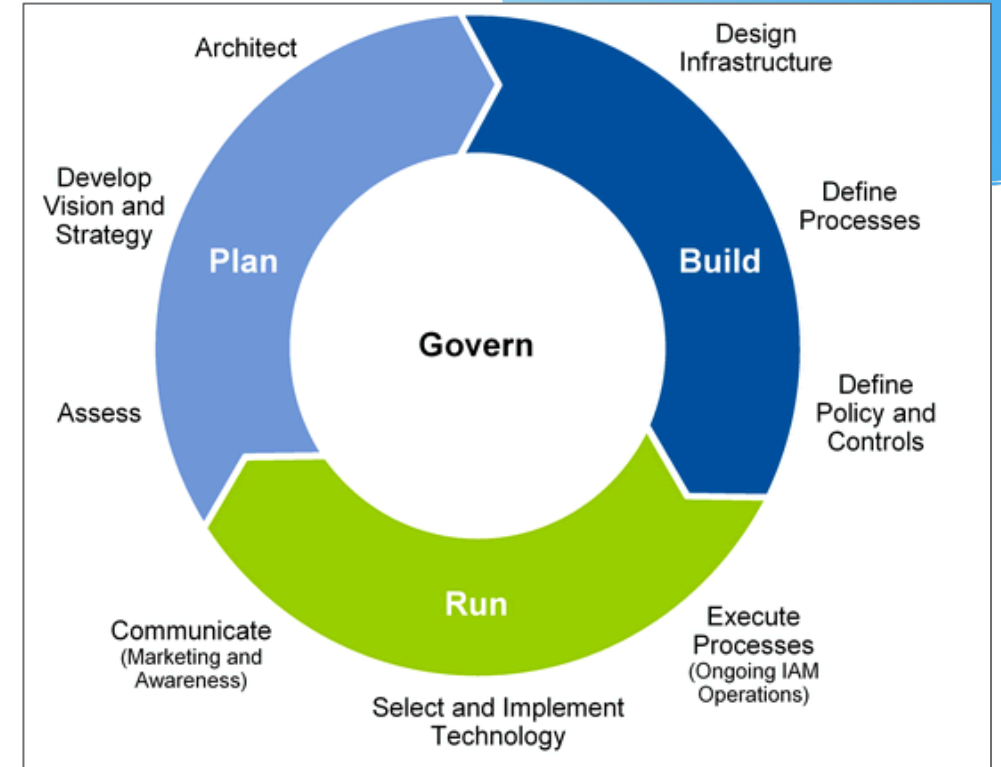
An effective IAM Governance team addresses a comprehensive Identity Governance and Administration (IGA) program

Identity Governance & Administration

- At its core, the goal behind IGA is simple: Ensuring appropriate access, when and where it is needed.

- A key component of IGA is, ultimately, the automation of the identity lifecycle through an identity provisioning infrastructure. This helps both fulfillment and the enforcement of access decisions.

- The automation and enforcement helps prevent deviation from these decisions and reduces the amount of effort required for the next round of access reviews.

- IGA is much more than technology and should be thought of as an ongoing means of governance through a set of controls, processes, and actions related to the determination and enforcement of appropriate access throughout the organization's environment.

  - This is a continuous process of grooming, review, decision making, documentation, and enforcement for how access privileges are issued.

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Identity Governance & Administration

- IGA combines *identity lifecycle and role management with decision-making processes, entitlement discovery and assignment, access review and certification*

- IGA operates at the intersection of business process management and access administration (*and hopefully, automation*).

- IGA enables people and systems to communicate, fulfilling day-to-day operational needs.

- Low IAM maturity results in poor recognition, as well as disjoint process execution – evidenced by the independent and inconsistent administration of each system, and the enterprise in general.

- Inconsistency results in security risks and vulnerabilities, in addition to ineffective business process realization.
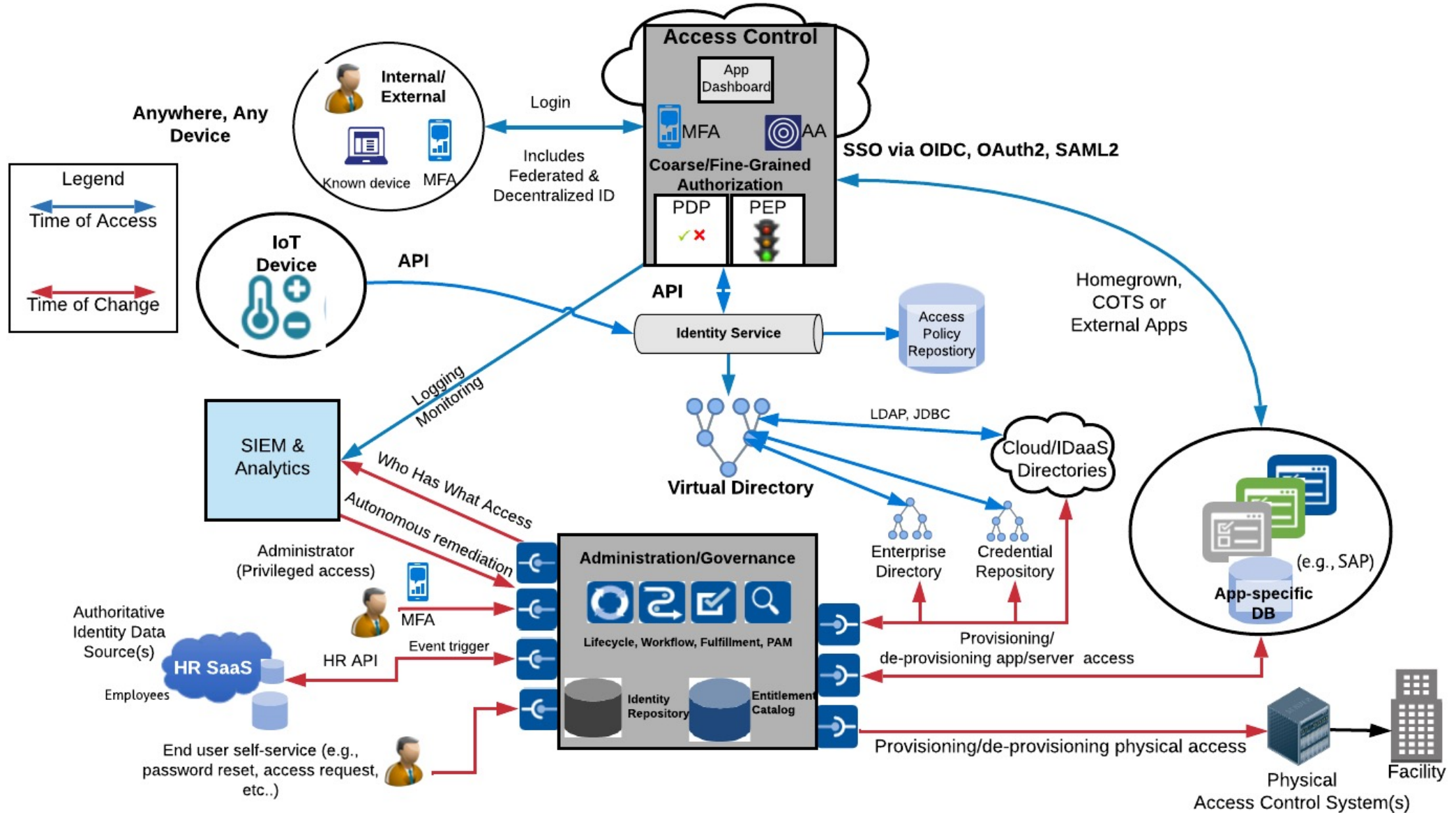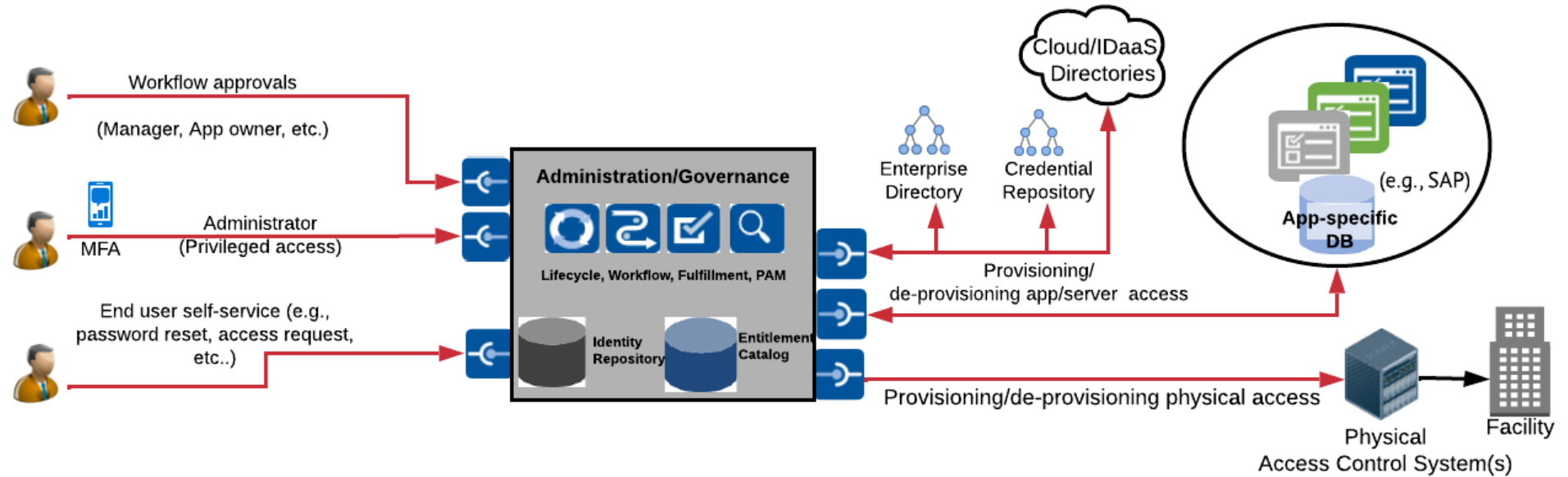
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Standard IGA Capabilities
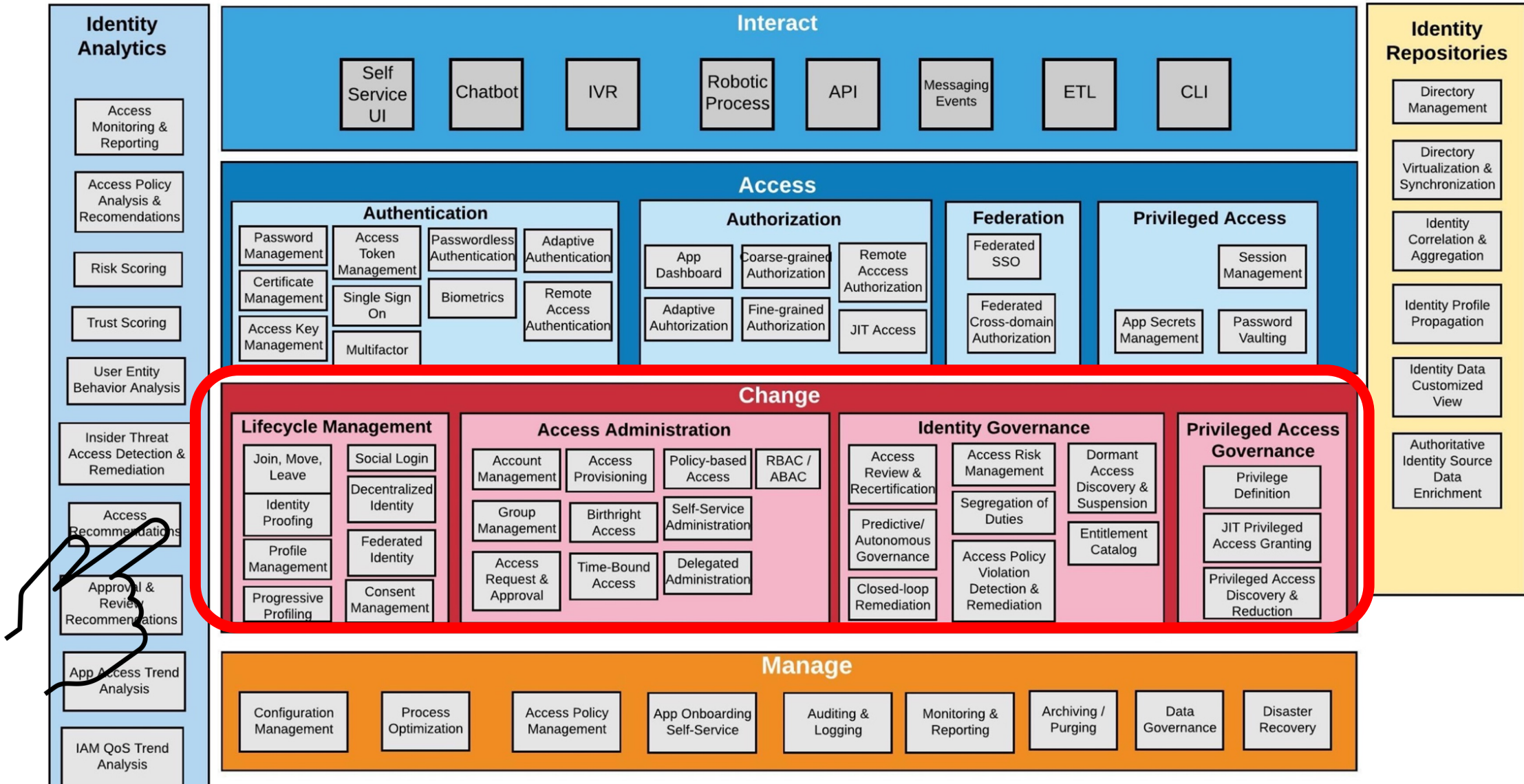
Enterprise Reference Architecture Pattern

Enterprise Reference Architecture Pattern: IGA Drilldown

Panel Discussion

- What are the typical obstacles to successful IGA implementations?

    - What is your solution to these obstacles?

- How do you address the discovery and administration of hybrid / multi-cloud identities and resources in an expanding external/extended (B2B) workforce?

- What are one or two key areas your product team is addressing?

Saviynt Key Product Development Pillars

Deliver a simple, intuitive, modern UX

- Consumerized experience
- Persona-based converged experience
- Empower users and admins with self-service

Accelerate governance across Apps, Data and Workloads

- Reduce app onboarding time
- Onboard once then enable features on-demand
- Discover ungoverned apps
- Automated governance with built-in RPA bot
- Real-time discovery of workloads

Request & approve access from anywhere

- Native Mobile App
- Native ServiceNow app
- Browser plug-in
- Native apps for key collaboration platforms (Slack, Teams)
- Headless integrations

Make identity intelligent

- Alleviate risk and security fragmentation with risk insights
- Enable assisted AI
- Advanced identity analytics
- Accelerate decision-making with data

Make the platform expandable and extensible

- Variety of bring-your-own capabilities including:
- Widgets
- Forms
- Security and risk events
- Connectors and integrations

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Saviynt Enterprise Identity Cloud